

OUR PLEDGE OF COMMITMENT

No one will be denied needed medical transport or suffer financial hardship because of an emergency medical transport. The volunteer and career staff of the Poquoson Fire and Rescue agencies will continue to provide outstanding, compassionate care. Don't hesitate to call 9-1-1 when you need emergency care.



POQUOSON IS DEDICATED TO SERVING YOU!

We are happy to answer your questions regarding specifics of the Revenue Recovery program, or visit our website at www.poquoson-va.gov/fire.

City of Poquoson Fire/Rescue



Poquoson Volunteer Rescue Squad
Poquoson Volunteer Fire Company
Poquoson Ladies Auxiliary

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Permit No. 574

Poquoson Fire/Rescue
830 Poquoson Avenue
Poquoson, VA 23662



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POQUOSON FIRE AND RESCUE

WHAT IS REVENUE RECOVERY?



DEDICATED TO SERVING YOU

WHAT IS REVENUE RECOVERY?

Revenue Recovery, also called third-party billing, is a way for Poquoson to obtain financial reimbursement for the cost of necessary emergency medical transport.

Reimbursement will come directly from insurance companies who already include this service in the coverage they offer to the people they insure.

MOST IMPORTANTLY...

NO ONE will be denied care when there is medical necessity for emergency transport...

**SERVICE
FIRST!**



For Revenue Recovery information visit our website at www.poquoson-va.gov/fire

COMPASSIONATE BILLING...

Compassionate billing is intended to eliminate or minimize out-of-pocket expenses for ambulance services received by City residents. **The City regards taxes paid by our residents as covering co-pays and/or deductibles for ambulance service**, for ALL persons living in a household paying Poquoson real estate and/or personal property taxes. Elderly or disabled residents who receive real estate tax relief under City rules will qualify for relief from any deductible or co-pay for ambulance services needed.

ANY RESIDENT LACKING HEALTH INSURANCE may submit a waiver request form stating a financial hardship. **NO personal banking information or tax forms will be required. Persons with household income under \$100,000 shall qualify for this waiver.** Non-residents receiving medical transport will receive a bill, but may also submit a financial hardship waiver.



SERVICE FIRST!

POQUOSON TAKES PRIDE IN OUR COMBINATION SERVICES!

When you receive fire, rescue or emergency medical services in Poquoson, you benefit from a **COMBINED** volunteer and career system! Funds recovered from insurance companies in this third-party billing program are intended to be put back into the City's highly regarded Fire/Rescue system!



DEDICATED TO SERVING YOU!



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